



Cyber Loss Control Services

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment. Eligible AIG Cyber insureds receive a wide range of tools and services included with their policy to proactively help prevent a cyber incident.

Included Tools and Services*

Complimentary tools and services are included with each CyberEdge policy for eligible clients* to provide knowledge, training, security, and advisory solutions.

Employee Cybersecurity eLearning and Phishing Simulations

Timely and measurable managed training and compliance service for up to 10,000 employees, available in over 30 languages and tailored to employee roles to reinforce clients' cybersecurity best practices. [Learn more](#)

Blacklist IP Blocking and Domain Protection

Enables companies to control their organisation's exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and blacklist automation to reduce risk. [Learn more](#)

Infrastructure Vulnerability Scan

Up to 250 of a client's selected IP addresses can be examined by experts to identify vulnerabilities that are open to potential exploits by cyber criminals, with a follow up scan 90 days later.

Darknet Credential Exposure

Identify domain-level cyber risks from enterprise data that is exposed on the darknet with reports customised to the client's specific domain. [Learn more](#)

Identity Risk Assessment

An identity risk assessment of the client's active directory infrastructure to help identify risks and exposures, with consultation by a technician to help interpret the findings and answer questions. [Learn more](#)

AIG Cyber Loss Control Orientation

One hour with an AIG cybersecurity and information technology expert advisor to address questions clients may have about their risk posture or recommendations in their cyber maturity reports and introduction to the preventative services included with their CyberEdge® policy. [See a sample client report](#)

CyberMatics®

Patented technology service helps clients verify their organisation's cyber risk posture, prioritise implementation of risk-reducing controls, and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions. [Learn more](#)

Security Ratings

Clients can see how their internet security posture and network score from an "outside looking in" perspective, with easy-to-understand scoring systems.

Cyber Claims Hotline

Once a call is made to the 24/7 hotline, the CyberEdge Claims Team will coordinate with the client to implement their response plan, engage any necessary vendors to identify immediate threats, and start the restoration and recovery processes.

* Clients purchasing CyberEdge and spending more than \$5,000 in premium qualify for these complimentary services



Additional Benefits, Tools, and Services

In addition to the services included with eligible policies, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our decades of experience and how well they can help strengthen the cybersecurity maturity of an organisation.

AIG Cyber Risk Consultancy

AIG's cyber risk consultants average over 20 years of experience in IT security and proactively help clients stay ahead of cyber risk. Our team works directly with clients to provide detailed, technical expertise.

Preferred Vendor Partner Services

We have partnered with experts in cybersecurity to bring clients additional options to add to their line of defence. Available services include:

BitSight Security Ratings, powered by BitSight Technologies, lets clients measure and monitor their own network and those of their third-party vendors.

Endpoint Detection and Response (EDR), powered by CrowdStrike's Falcon Insight, delivers continuous, comprehensive endpoint visibility and automatically detects and intelligently prioritises malicious activity to ensure nothing is missed and potential breaches are stopped. [Contact CrowdStrike](#)

Unified Identity Protection Platform, powered by Silverfort, enforces adaptive MFA protection on users' access to any on-prem and cloud resource and automated monitoring of service accounts. [Learn more](#)

Get started today. Speak to your local AIG Cyber underwriter or email CyberLossControl@aig.com



American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions, and other financial services to customers in approximately 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

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