



Coronavirus outbreak in Wuhan, China

On 20 January 2020, Chinese authorities identified an outbreak of a new type of coronavirus (2019-nCoV) in Wuhan City in Hubei Province. There have been a large number of confirmed cases in China with a number of reported deaths. In addition, some countries, including but not limited to, Australia, Thailand, Japan, Republic of Korea and the United States of America have also confirmed cases of Coronavirus infection in travelers, who recently returned from Wuhan.

The NZ Ministry of Foreign Affairs and Trade (MFAT) has issued “Do not travel” advice regarding the Hubei Province in China with effect 27 January 2020 @ 22:00 NZDT. Then with effect from 29 January 2020 @ 11.32 NZDT the MFAT advisory was updated to include “Avoid non-essential travel” elsewhere in China. To review travel restrictions and Ministry advice go to www.safetravel.govt.nz

If you have already travelled to Hubei Province and have developed symptoms of respiratory illness, seek medical advice immediately.

Policy Response

Travelers are advised to check their particular policy wording for eligibility, cover entitlement and the type of expenses that can be claimed as these can vary depending on which policy you have purchased.

Please note that subject to the terms and conditions of your policy wording cover may be restricted or excluded if (i) at the time of paying deposits or making your travel arrangements you were aware of or could be expected to be aware of an event which may give rise to a claim under the policy; or (ii) you do not take precautions to avoid a claim after a warning about the event has become publically known.

The WHO website is also available for further information. <https://www.who.int/health-topics/coronavirus>

AIG is monitoring the situation closely and will continue to update this advice should there be any further changes. This position statement only remains applicable as long as the present circumstances prevail.

Our 24/7 emergency assistance team can be contacted on +64 9 3591678 or NZAssistance@aig.com